

**This E-Sign Disclosure and Consent Notice (“Notice”) applies to all communications for services provided by Kittrell Paycard and our affiliates (“Kittrell Paycard” or “We”). Communications you receive in electronic form from Kittrell Paycard will be considered “in writing.”**

**By using Kittrell Paycard electronic and online services (“Electronic Services”) you hereby consent to this Notice and affirm that you have access to the hardware and software requirements identified below. In addition, you must review and accept the terms of these services on the Kittrell Paycard website. If you do not consent to this Notice or you withdraw your consent, you will be restricted from using Electronic Services and will be charged fees for paper notices, as described on the Kittrell Paycard Terms and Conditions on the Kittrell Paycard website.**

### **COVERED COMMUNICATIONS**

May include, but are not limited to, disclosures and communications we provide to you regarding our services such as: (i) terms and conditions, privacy statements, notices, and any changes thereto; (ii) deposit and transaction information; and (iii) customer service communications (“Communications”).

### **METHODS OF PROVIDING COMMUNICATIONS**

We may provide Communications to you by email, text message, or on the Kittrell Paycard websites, mobile applications, or mobile websites (including via “hyperlinks” provided online, in e-mails, or in text messages).

### **HARDWARE AND SOFTWARE REQUIREMENTS**

To access and retain electronic Communications, you must have:

- A valid email address or mobile phone number;
- A computer, mobile phone, tablet or similar device with internet access and current software or applications that are capable of receiving, accessing, displaying, and either printing or storing Communications received in electronic form;
- Sufficient storage space to save Communications (whether presented online, in e-mails, in text messages or PDF) or the ability to print Communications.

We may request that you respond to an email or text message to demonstrate you are able to receive these Communications.

### **HOW TO WITHDRAW YOUR CONSENT**

You may withdraw your consent to receive electronic Communications by writing to us at:

**Kittrell Paycard Support, Kittrell Paycard**

11700 Preston Road, Ste. 660 PMB 304

Dallas, TX 75230

[support@kittrellpay.com](mailto:support@kittrellpay.com)

Your withdrawal of consent will cancel your agreement to receive electronic Communications, and therefore, your ability to use our Electronic Services.

# *E-Sign Disclosure and Consent Notice*



## **REQUESTING PAPER COPIES OF ELECTRONIC COMMUNICATIONS**

If you request a paper copy of any Communications, we will mail you a copy via U.S. Mail. To request a paper copy, contact us by writing to us at:

**Kittrell Paycard Support, Kittrell Paycard**

11700 Preston Road, Ste. 660 PMB 304

Dallas, TX 75230

[support@kittrellpay.com](mailto:support@kittrellpay.com)

Please provide your current mailing address so we can process this request. Kittrell Paycard may charge you a fee for this service as described on the Kittrell Paycard Terms and Conditions on the Kittrell Paycard website.

## **UPDATING YOUR CONTACT INFORMATION**

**It is your responsibility to keep your primary email address and/or mobile phone number current so that Kittrell Paycard can communicate with you electronically.** You understand and agree that if Kittrell Paycard sends you a Communication but you do not receive it because your primary email address and/or mobile phone number on file is incorrect, out of date, blocked by your service provider, or you are otherwise unable to receive electronic Communications, Kittrell Paycard will be deemed to have provided the Communication to you.

You can update your primary email address or other information on the Kittrell Paycard website or by writing to us at us at:

**Kittrell Paycard Support, Kittrell Paycard.**

11700 Preston Road, Ste. 660 PMB 304

Dallas, TX 75230

[support@kittrellpay.com](mailto:support@kittrellpay.com)

## **FEDERAL LAW**

You acknowledge and agree that your consent to electronic Communications is being provided in connection with a transaction affecting interstate commerce that is subject to the federal Electronic Signatures in Global and National Commerce Act, and that you and we both intend that the Act apply to the fullest extent possible to validate our ability to conduct business with you by electronic means.

## **TERMINATION / CHANGES**

We reserve the right, in our sole discretion, to discontinue the provision of your Communications, or to terminate or change the terms and conditions on which we provide Communications.

We will provide you with notice of any such termination or change as required by law.

